

★★★★★ by STEVEN HAUPT on 2017-10-05

Very happy

NPS:

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★★★★★ by LISA & FLOYD LEACH on 2017-08-29

Great place to get your vehicle fixed.

NPS:

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★★★★★ by FAYE NEWTON on 2017-07-24

I was very. pleased with the employees. and with the service that was done to my car.

NPS:

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★★★★★ by DARLENE DICKENS on 2017-07-17

Great customer service as always. I appreciate your attention to detail.

NPS:

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★★★★★ by DEE & MONICA PACHECO on 2017-06-23

Always helpful.

NPS:

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★★★★★ by Anon on 2017-06-03

Every time I come in, I'm treated with such kindness. The customer service is impeccable, and I appreciate the high quality of service to my vehicle!

NPS:

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★★★★★ by Anon on 2017-04-12

Great service as always. I appreciate the frank and honest communication. You may not always like the news you get, but it's always presented with integrity and a sincere desire to provide the customer with what's best. I also like their flexibility in providing different options depending on your circumstances. Nobody there acts in bad faith about anything. Which is why I'm a repeat customer in spite of the fact that I don't much care for Fox News.

NPS:

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★★★★★ by DENNIS FREEMAN on 2017-03-08

Very courteous staff. Quick job in handling my oil change needs. Helpful and informative

NPS:

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★★★★★ by DR. NELDA BISHOP on 2017-02-28

I began doing business with Express Tune and Lube when they first opened. Jerry is a talented mechanic who has always responded to me with respect. He has either followed up on my vehicle concerns or explained what was going on with my car. I have never felt "put down" for my lack of knowledge and experience. They have a good crew, but on the two occasions over perhaps 25+ years that there was a problem, they stood behind their work and went beyond my expectations to keep my business. I have great confidence that, when I drive away, my vehicle is in good repair. Similarly Jon and Joey do their respective jobs well. I feel that I am treated fairly. I have recommended their business many times, and - in my experience - that is the best measure of a business: customer loyalty and recommendation!

NPS:

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★★★★★ by LEO & SHARRON SABLE on 2017-02-14

Express Tune & Lube always does a great job and makes me feel at home. Their waiting room is comfortable and their service is excellent. They performed all required service on my RAV 4 including oil change, checking hoses, belts, fluids, and tires.

NPS:

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★★★★★ by Anon on 2017-02-14

Great! I was in and out even faster than anticipated. Fast and friendly!

NPS:

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★★★★★ by DR. REBECCA KENNERLY on 2017-02-10

Great to do business with you.

NPS:

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★★★★★ by JUNE & WENDELL MCCOY on 2017-02-09

I bought my car in for oil change and tire rotation Monday 2/06/2017. I backed my car out of the garage and noticed a oil leak, my husband checked the oil level and it is showing low. To say the least my husband is not very happy, this is the second time this has happened. In 3 days from having it changed the oil should not be low.

NPS:

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★★★★★ by BOBBY & HEIDI COBLE on 2017-02-07

Great people and great service.

NPS:

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★★★★★ by SHAWN LIGHTSEY on 2017-01-18

Great service. Resolved problem by placing plug in tire. Thanks.

NPS:

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★★★★★ by NICK SHERROD on 2017-01-06

The staff is courteous & knowledgeable without an over-bearing sales objective. My vehicle is serviced adequately & in I don't have to wait for hours. Express Tune & Lube has earned my business.

NPS:

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★★★★★ by Anon on 2017-01-04

very nice, service is quick

NPS:

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★★★★★ by BENNIE & RUTH SMITH on 2016-12-20

Good explanation for service requirements but fees are to high. Need to offer discounts

NPS:

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★☆☆☆☆ by GEORGE & KATHY SHRIVER on 2016-12-14

All was excellent and I commend the entire group !!

NPS:

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★★★★★ by BOBBY & HEIDI COBLE on 2016-12-06

Great as always

NPS:

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★★★★★ by NICK SHERROD on 2016-11-29

I always get professional service in a friendly atmosphere.

NPS:

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★★★★★ by AUTHUR SYKES on 2016-10-12

Great professional customer service

NPS:

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★★★★★ by Anon on 2016-09-19

You have always treated us fair and provided good advice. Thanks to you folks, my beloved old truck is still road-worthy and in darn-good condition after 24 years! I passed it on to a relative and it is now his daily driver. Thank you.

NPS:

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★★★★★ by BOB & GRACE COUNTS on 2016-09-17

Thanks for discounts and great auto cleaning

NPS:

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★★★★★ by Anon on 2016-09-01

Always friendly fast and honest.

NPS:

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★★★★★ by Anon on 2016-08-29

Great service, and knowledge

NPS:

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★★★★★ by LISA & FLOYD LEACH on 2016-08-04

They were very friendly and helpful. Great place to get your vehicle worked on.
Thanks

NPS:

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★★★★★ by JOHN & KIM DAVIS on 2016-07-29

Fast, friendly service.

NPS:

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★★★★★ by WALTER GARVIN on 2016-07-22

very nice and people who know their business. been doing business with them for
over 10 years. fare price and great service.

NPS:

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★★★★★ by LEO & SHARRON SABLE on 2016-07-15

You always do a great job with our cars and I enjoy visiting with you. Completed my oil change and replaced the cabin filter and you were professional and friendly as usual.

NPS:

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★★★★★ by GEORGE & KATHY SHRIVER on 2016-07-06

Thanks for being so pleasant and prompt !!

NPS:

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★★★★★ by BOBBIE TROWBRIDGE on 2016-07-06

Very friendly, honest staff...always goes above and beyond to be helpful

NPS:

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★★★★★ by JOSH HOWELL on 2016-06-29

Fast and friendly service and the best prices.

NPS:

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★★★★★ by CHRISTA MALLARD on 2016-06-16

In was in and out in a timely manner and was extremely satisfied with the level of service I received.

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★★★★★ by PENNY SIKES on 2016-06-16

Service done in very timely manner. Pleasant, clean, friendly atmosphere in waiting area. A great place to do business!!!

NPS:

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★★★★★ by WALT & HOPE ALDRED on 2016-06-14

Fine caring people!

NPS:

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★★★★★ by KURT & ANNETTE BACON on 2016-05-26

Pleasurable experience. Friendly. Timely. Reasonably priced.

NPS:

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★★★★★ by DR. NELDA BISHOP on 2016-04-13

I am always pleased with the quality of the service that I receive from Express Tune and Lube. The Godbee boys are wonderful - friendly and inviting. The staff must be terrific mechanics, because I don't have any trouble with the car after service. I am pleased with not only the prompt service, but also the pleasant surroundings while waiting. Thanks for consistently providing great service!

NPS:

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★★★★★ by ANISSA BROWN on 2016-02-09

Great Customer Service, nice gentlemen that answers all your questions.

NPS:

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★★★★★ by KEVIN PALMER on 2015-11-12

I had new tires put on, new front brakes and an oil change. They did a great job at a great price and are by far the most fair and friendly outfit in town.

NPS:

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★★★★★ by STEVE CHAMPION on 2015-11-10

Great and quick service. Customer service polite and really customer oriented.

NPS:

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★★★★★ by CINDY & CHANDLER CHEEK on 2015-10-19

Your service was very helpful!

NPS:

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★★★★★ by LISA & FLOYD LEACH on 2015-10-15

quick work and friendly people

NPS:

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★★★★★ by Anon on 2015-10-06

Quick, professional, helpful, and at a more than reasonable cost. These guys are great.

NPS:

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★★★★★ by Anon on 2015-09-28

I have been coming here for years because of the quality of work and value! Express gives me the peace of mind I am looking for before a road trip! Fast and actually thank me for the business. The work is always done in a timely mannet!

NPS:

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★★★★★ by Anon on 2015-09-22

Always a pleasure to do business with Express Tune & Lube.

NPS:

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★★★★★ by MAXINE LUNDY on 2015-09-02

I have been a customer here for a while and I have not had any problems. Their honest and friendly. No complaints

NPS:

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★★★★★ by JOE & ANNA GOLDSTEIN on 2015-07-23

Thanks for putting on my hubcaps for free. I always enjoy coming to Express Tune and Lube. Everyone is friendly and I appreciate the way that the people at the front communicate well with you about what's going on with your repair work. I always recommend your store to other people.

NPS:

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★★★★★ by Anon on 2015-07-09

Good Experience. No problems with work, completed while I waited, back on the road trouble free.

NPS:

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★★★★★ by RONALD LEE & DUANNE DAVIS on 2015-06-26

Quality customer service. Always willing to go the extra mile to make sure everything is right. I recomend Express to others often as I know they will be treated well and have access to a comprehensive array of quality services.

NPS:

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★★★★★ by CAROL TOBIN on 2015-06-19

I have always appreciated the quality and courteous service received from you through the years we've done business with you. I look forward to many more years with you.

NPS:

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★★★★★ by TIM & JESSAMYN HORNE on 2015-06-11

I've had good success over the years with Express Tune & Lube, being a returning customer for around a decade or two. They stand behind their work, they're a friendly staff, and they are good about giving a ride to work while they're working on my vehicle.

NPS:

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★★★★★ by Anon on 2015-06-07

Amazing Service! Always make you feel as though you are their best customer! Will not take my cars anywhere else.

NPS:

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★★★★★ by JENNY FINCH on 2015-04-05

We love Express! The employees and service are excellent. It's nice to be able to put trust into a repair shop.

NPS:

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